

THE HONORABLE TANA LIN

UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF WASHINGTON

JAMIE ZIMMERMAN, *et al.*,

Plaintiff,

v.

PEACEHEALTH, *et al.*,

Defendants.

No. 3:22-cv-05960-TL

PLAINTIFFS’ RESPONSE IN OPPOSITION
TO DEFENDANTS’ SUPPLEMENTAL
BRIEFING REGARDING PENDING
MOTION TO DISMISS

I. INTRODUCTION

“The erroneous *de minimis* interpretation of *Hardison* may have had the effect of leading courts to pay insufficient attention to what the actual text of Title VII means with regard to several recurring issues.” *Groff v. DeJoy*, 600 U.S. ____ (June 29, 2023) (slip op., at 19).

After Defendants’ Motion to Dismiss was filed and fully briefed, the Supreme Court of the United States issued an opinion in *Groff v. DeJoy*, 600 U.S. ____ (June 29, 2023), which clarifies relevant issues and supports Plaintiffs’ contention that dismissal is premature in this matter. In *Groff*, the Supreme Court rejected the “more than *de minimis* cost” standard as applied to employee requests for workplace accommodations under Title VII of the Civil Rights Act and adopted the “substantial increased costs” standard when evaluating an undue hardship to the employer for accommodating such a claim. The Supreme Court held that “Title VII requires an

1 employer that denies a religious accommodation to show that the burden of granting an
2 accommodation would result in substantial increased costs in relation to the conduct of its
3 particular business.” *Groff*, 600 U.S. at 18. Here, Defendants employed the “more than *de minimis*
4 cost” standard in evaluating Plaintiffs’ requested accommodations. Furthermore, evidence will
5 show that Defendants unreasonably viewed Plaintiffs as carriers of a contagious disease they did
6 not have, treated them differently than others who were similarly situated, were hostile to Plaintiffs’
7 religious beliefs or expression, and that rather than reasonably accommodating, Defendants chose
8 to discipline Plaintiffs. Such evidence will demonstrate the disingenuousness of Defendants’
9 claims that accommodating Plaintiffs would require defendants to violate the law. Federal and
10 State policies allowed for accommodation of religious objectors. Defendants discriminated against
11 Plaintiffs notwithstanding the fact that there was no substantial cost in accommodating Plaintiffs.
12 For these reasons, and because *Groff* solidifies Plaintiffs’ contentions, Defendants’ Motion to
13 Dismiss should be denied.
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16 II. ARGUMENT

17 **A. Legal Standard**

18 1. *The de minimis standard adopted in Hardison is “mistaken”.*

19 The Supreme Court held in *Groff* that “Title VII requires an employer that denies a
20 religious accommodation to show that the burden of granting an accommodation would result in
21 substantial increased costs in relation to the conduct of its particular business.” *Id.* at 18. The
22 Court was clear in *Groff* that “the more than *de minimis* cost” standard adopted from *Trans World*
23 *Airlines, Inc. v. Hardison*, 432 U.S. 63 (1977) is incorrect, even calling such an interpretation a
24 “mistaken view.” *Id.* at 19. The Court was clear on several points: (1) “[a]lthough this line would
25 later be viewed by many lower courts as the authoritative interpretation of the statutory term

1 ‘undue hardship’” it is doubtful that it was meant to take on that large role;” (2) “Title VII requires
2 an employer that denies a religious accommodation to show that the burden of granting an
3 accommodation would result in substantial increased costs in relation to the conduct of its
4 particular business;” (3) “a coworker’s dislike of ‘religious practice and expression in the
5 workplace’ or ‘the mere fact [of] an accommodation’ is not ‘cognizable’ to factor into the undue
6 hardship inquiry.” This applied to customers as well; and (4) “Title VII requires that an employer
7 reasonably accommodate and employee’s practice of religion, not merely that it assess the
8 reasonableness of a particular possible accommodation or accommodations” without considering
9 other options. *Id.* at 11, 14 n.13, 18, 20. The court further held that this test must be applied “in a
10 manner that takes in to account all relevant factors in the case at hand, including the particular
11 accommodations at issue and their practical impact in light of the nature, size and operating cost of
12 an employer.” *Id.* at 18. Thus, the proper standard for employers to evaluate the ability to
13 accommodate an employee is whether substantial costs would be incurred by the employer to
14 accommodate the employee.
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17 In rejecting the *de minimis* standard, the Supreme Court explained that it did not adopt the
18 “EEOC’s construction of *Hardison*” as “basically correct.” *Id.* at 18-19. Rather, the Court held
19 that the Equal Employment Opportunity Commission’s (“EEOC”) guidance, which provides that
20 the following circumstances, “temporary costs, voluntary shift swapping, occasional shift
21 swapping or administrative costs . . . relaxation of dress codes and coverage for occasional
22 absences” should be accommodated, remains unchanged and does not denote an undue hardship.
23 *Id.* at 19-20. The Supreme Court also clarified that “[t]he EEOC has also accepted *Hardison* as
24 prescribing a “‘more than a *de minimis* cost’ test, . . . but has tried in some ways to soften its
25 impact.” *Id.* at 13. The Supreme Court, therefore, declined to adopt all the EEOC’s

1 recommendations which allow an employer to evade accommodating an employee’s religious
2 beliefs. It instead instructs courts to “resolve whether a hardship would be substantial in the
3 context of an employer’s business in the commonsense manner that it would use in applying any
4 such test.” *Id.* at 19. Thus, the cost to an employer’s business must be substantial when considering
5 all relevant factors as outlined earlier.

6 2. *The undue hardship standard requires a comprehensive assessment of*
7 *accommodations.*

8 The court continues with the undue hardship analysis by observing that employer,
9 employee, or customer bias, hostility, or animosity against a particular religious practice cannot be
10 considered an undue hardship. *Id.* at 14 n.13, 19. “If bias or hostility to a religious practice or a
11 religious accommodation provided a defense to a reasonable accommodation claim, Title VII
12 would be at war with itself.” *Id.* at 20. Additionally, “Title VII requires that an employer
13 reasonably accommodate an employee’s practice of religion, not merely that it assess the
14 reasonableness of a particular possible accommodation or accommodations.” *Id.* Thus, it is not
15 enough to ask the employee what accommodation they would like, but the employer must consider
16 other possible options. *Id.* Further, employers are obligated to offer an accommodation, barring
17 undue hardship, that causes the least disadvantage to an employee’s employment opportunities,
18 which include compensation, terms, conditions, or privileges. Commission Guidelines, 29 C.F.R. §
19 1605(c)(2).
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22 3. *Defendants erroneously summarize the proper standard of accommodating Title VII*
23 *requests **and** the importance of Groff.*

24 The Defendants would have the court believe that the *Groff* decision has no effect on the
25 standard it should consider in this case and that it simply needs to weigh the *de minimis* standard
used by it against all previous findings. Def. Suppl. Br. 2. The Supreme Court does not simply

1 “disavow literal interpretations of the more than *de minimis* cost standard” as the Defendants
2 would have the court believe. Def. Suppl. Br. 2. Rather, the court rejected the *de minimis* standard
3 as the proper interpretation of Title VII accommodations. The Court was clear: “[w]e hold that
4 showing more than a *de minimis* cost, as that phrase is used in common parlance, does not suffice
5 to establish undue hardship under Title VII.” *Groff*, 600 U.S at 15 (internal quotations omitted).
6 “Of course, there is a big difference between costs and expenditures that are not ‘substantial’ and
7 those that are ‘*de minimis*’ which is to say, so ‘very small or trifling’ that they are not even worth
8 noticing.” *Id.* at 12. And, after considering the difference in the definitions *de minimis* and undue
9 hardship, the court concluded that,

11 When “undue hardship” is understood in this way, it means something very different
12 from a burden that is merely more than *de minimis* So considering ordinary
13 meaning while taking *Hardison* as a given, we are pointed toward something closer
14 to *Hardison’s* references to “substantial additional costs” or “substantial
15 expenditures.” *Id.* at 17.

16 Finally, the Court accepted the EEOC’s references to the minimum accommodations required of
17 employers but was clear: an evaluation of what constitutes an undue hardship must be reevaluated
18 going forward. *Id.* at 19.

18 **B. Application of *Groff* to the instant matter.**

- 19 1. *PeaceHealth* used the “more than *de minimis* cost” standard in response to the Equal
20 Employment Opportunity Commission complaint.

21 *PeaceHealth* claims that *Groff* does not change its analysis regarding the accommodation of
22 its employees who religiously objected to *PeaceHealth’s* COVID-19 vaccine mandate. Not so, as
23 *PeaceHealth* explicitly used the *de minimis* standard in its position statement to the EEOC. For
24 example, in *PeaceHealth’s* response to Ms. Zimmerman’s EEOC complaint, attached hereto as
25 Exhibit A, Defendants claimed that:

1 An accommodation that would require PeaceHealth “to bear more than a de
2 minimis cost” imposes and undue hardship. *Trans World Airlines, Inc. v. Hardison*,
3 432 U.S. 63, 84 (1977); *see also* 29 C.F.R. § 1605.2(e)(1). Allowing an
4 unvaccinated employee to work in-person presents more than a de minimis cost to
5 PeaceHealth. The potential spread of COVID-19 to PeaceHealth’s employees
6 imposes a non-trivial financial cost on PeaceHealth, as those employees cannot
7 work while quarantining and recovering from COVID-19. Ex. A, at 2.

8 Clearly, contrary to the claims it is making now in its brief, PeaceHealth utilized the *de minimis*
9 standard, even stating that such a cost would be “non-trivial.” Defendants cannot change course to
10 suit the Supreme Court’s decision and claim that a substantial cost standard was employed.

11 Furthermore, Defendants present no evidence that the cost of quarantining unvaccinated workers is
12 any greater than the cost of quarantining vaccinated workers, let alone substantially greater.

13 Defendants offer suppositions and bald assertions—no more. Defendants also did not allow an
14 accommodation process; rather, they merely stated that unvaccinated workers could not be allowed
15 upon the property without giving any cost/benefit analysis or engaging in a dialogue of reasonable
16 accommodations—Defendants seemingly forget that Plaintiffs had worked safely during the
17 pandemic until they were placed on leave without pay. Defendants disingenuously argue that this
18 is an acceptable practice and that *Groff* does not address non-financial hardships. *Groff*
19 specifically addresses non-financial hardships such as “reputational” costs and rejects such
20 arguments. Ex. A, at 2. For Defendants to declare that health care workers who safely worked the
21 first year of the pandemic were a risk to their patients, other employees, or PeaceHealth’s
22 reputation, and to discipline these same employees without cause or further explanation, is
23 unreasonable, even under the *de minimis* standard.

24 *Groff* is clear: for Defendants to meet the standard for an undue hardship, Defendants must
25 show that the requested accommodations, or any other accommodation would amount to a

1 substantial cost or an undue hardship, a standard which it cannot meet. Moreover, Defendants
2 never employed such a standard or analysis.

3 2. *Groff* requires Defendants demonstrate that the unvaccinated were a danger to patients
4 regardless of whether they were contagious.

5 Defendants treated the unvaccinated as though they were able to transmit COVID
6 regardless of whether the individual carried the disease. This is indisputably unreasonable and
7 unscientific. It is common knowledge, of which the court can take judicial notice, that a person
8 who does not have a contagious disease cannot transmit that disease. *See PPL Mont., LLC v.*
9 *Montana*, 565 U.S. 576, 593, 132 S. Ct. 1215, 1229 (2012) (quoting *United States v. Utah*, 283
10 U.S. 64, 77, 51 S. Ct. 438, 441 (1931)). Therefore, Defendants' justification for removing the
11 unvaccinated workers as a constant health risk to patients, other employees, and even the general
12 public **is** both unscientific and unreasonable. For this reason, the denial of accommodations such
13 as regular testing is also unreasonable. The fact that testing would, and did, through the pandemic
14 prior to the mandate help reduce the spread, made it a reasonable accommodation. Likewise, those
15 with prior infections could have been accommodated because they had robust immunity that could
16 not be acquired through vaccination. Further, even after Defendants barred the unvaccinated, they
17 required the vaccinated to continue to use mitigation methods such as wearing personal protective
18 equipment, social distancing, and masking. PeaceHealth could have deployed these measures to
19 reasonably accommodate the unvaccinated employees who were similarly situated to the
20 vaccinated employees as PeaceHealth had used them successfully for approximately a year and a
21 half prior to placing its unvaccinated staff on unpaid leave. Plaintiffs have demonstrated that the
22 failure to accommodate was unreasonable, and that accommodation would have been by no means
23 an undue hardship on Defendants under the *Groff* standard; should the Court desire further
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1 evidence, upon resolution of the Motion to Dismiss, Plaintiffs will proffer further evidence to
 2 support their claims.

3 3. *Defendants knew that the vaccinated could acquire and transmit COVID at the time it*
 4 *refused to accommodate religious objectors, thus treating the religious objectors*
 5 *differently from similarly situated individuals.*

6 As alleged in the Complaint, Defendants knew, not only from public announcements of
 7 government officials, but also from experience within their own hospitals, that the vaccinated
 8 could and did transmit the disease. The only basis upon which to require the vaccine is that
 9 vaccination would prevent the transmission of COVID, which it could not. That vaccination
 10 decreased the individual's severity of illness makes the choice to become vaccinated a purely
 11 personal decision. Without the vaccine's ability to stop transmission, Defendants cannot be
 12 excused from accommodating religious vaccine objectors. In fact, by not accommodating
 13 religious objectors, Defendants were treating religious objectors differently from other similarly
 14 situated individuals – the vaccinee – something neither *Groff* nor Title VII allows.

16 Defendants claim that it is “indisputable” that the unvaccinated are a safety risk. Def.
 17 brief, 4. But that is precisely the dispute at the core of this matter. The CDC's pronouncements
 18 that Defendants ask the court to take judicial notice of states that the burden relies upon “fear” of
 19 those being treated. Def. brief, 5. *Groff* squarely addresses such bias and animus, calling it “‘off
 20 the table’ for consideration” in the accommodation process. *Groff*, 600 U.S. 14, 20. Fear of
 21 unvaccinated workers was generated, not by the unvaccinated, nor by a reasonable assessment, but
 22 by the PeaceHealth policy of making vaccination status public through the use of nametags, and by
 23 other workers at PeaceHealth telling people to avoid unvaccinated health care workers. Compl. ¶
 24 150. Fear and animus, especially when perpetrated by decisionmakers, are not legitimate excuses
 25 to refuse to accommodate based on *Groff*.

1 Similarly, Defendants offer reputational damage as a reason for refusing to accommodate
2 religious objectors. Exhibit A. This, too, demonstrates animus toward religious objectors and is
3 off the table under *Groff*. The Supreme Court points out in footnote 13 of the *Groff* opinion that
4 the rejection of an accommodation based on “customer preference” or “negative stereotypes and
5 perceptions about Muslims” were not legitimate reasons to deny accommodation. *Groff*, 600 U.S.
6 at 14 n.13. PeaceHealth’s desire to announce it was a one hundred percent vaccinated workplace,
7 as it did on September 1, 2021, is not good cause for denying religious accommodations and is
8 instead evidence of animus.
9

10 4. *Groff clarified that Title VII requires that Defendants demonstrate that no*
11 *accommodations exist that would not disadvantage an employee’s employment.*

12 Under *Groff*, PeaceHealth is required to look beyond the accommodations the employee
13 requests and consider other options to accommodate. However, Defendants failed to do this, even
14 requiring that workers who worked full-time from home be vaccinated in order to purportedly
15 protect the community. Ex. B, at 2. Laboratory workers, such as Plaintiff Branch, could have
16 remained in the laboratory yet, because she had to walk the hallways to access the laboratory when
17 she arrived at work, she was denied such an accommodation, regardless of her willingness to wear
18 a mask or test prior to arriving at work. Such an accommodation is far from undue, especially
19 when PeaceHealth allowed unvaccinated patients and other non-employees on the premises.
20 Additionally, PeaceHealth allowed vaccinated workers who tested positive for COVID to report to
21 work, despite knowing the vaccinated could transmit the disease. Others within the hospital,
22 including traveling nurses, were not vaccinated as discovery will reveal. Thus, Defendants
23 unreasonably denied reasonable accommodations because it treated religious objectors differently
24 than others similarly situated.
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1 5. *Defendants would not have been violating any laws by reasonably accommodating*
2 *Plaintiffs as the CMS Rule and State policies allowed for accommodations.*

3 Defendants could have reasonably accommodated without violating any law. Both the
4 Washington and Oregon vaccine policies and the CMS vaccine policy allowed for employers to
5 grant religious accommodations. Accommodating employees was left up to the employer and was
6 not dictated by state or federal regulation. The CMS rule provides:

7 These Federal laws continue to apply during the PHE and, in some instances,
8 require employers to offer accommodations for some individual staff members in
9 some circumstances. These laws do not interfere with or prevent employers from
10 following the guidelines and suggestions made by CDC or public health authorities
11 about steps employers should take to promote public health and safety in light of
12 COVID-19, to the extent such guidelines and suggestions are consistent with the
13 requirements set forth in this regulation. In other words, employers following CDC
14 guidelines and the new requirements in this IFC may also be required to provide
15 appropriate accommodations, to the extent required by Federal law, for employees
16 who request and receive exemption from vaccination because of a disability,
17 medical condition, or sincerely held religious belief, practice, or observance.

18 86 Fed. Reg. 615698-69 (Nov. 5, 2021).

19 Further, Washington and Oregon both allowed religious accommodations. *See*: Proclamation of
20 Washington Gov. Jay Inslee No. 21-14.1. Defendants cannot claim that granting Plaintiffs
21 accommodation would amount to an undue hardship under *Groff* because it would be forced to
22 violate law. This claim is nothing short of disingenuous.

23 6. *Defendants misapprehend the coercion doctrine under the Establishment Clause of the*
24 *First Amendment of the United States Constitution.*

25 Defendants baselessly warn the court about violating the Establishment Clause of the First
Amendment to the United States Constitution. Defendants begin by noting *EEOC v. Abercrombie*
& *Fitch Stores, Inc.*, 575 U.S. 768 (2015) was “decided while *Hardison*’s ‘no more than *de*
minimis cost’ standard held full sway.” Def. Suppl. Br. 12. While that may be accurate
historically, it does not square with *Groff*, which clarified that the *de minimis* standard was **never**

1 the proper standard. Thus, *Abercrombie*, a favorable ruling to the employee, was decided under a
2 lowered standard than should be employed by this Court (and Defendants). In *Groff*, the Court
3 explained the history of *Hardison*, including the fact that the Establishment Clause was expected
4 to “figure prominently” in the decision. *Groff*, 600 U.S. at 7. This never happened, largely
5 because the 1972 amendment to Title VII “was intended to make the Title VII religious
6 discrimination analysis the same as the analysis of claims under the Free Exercise Clause, thereby
7 providing private and public employees with the same rights to be free from religious
8 discrimination. 118 Cong. Rec. 705 (1972) (statement of Sen. Randolph).” *Peterson v. Wilmur*
9 *Communs., Inc.*, 205 F. Supp. 2d 1014, 1021 (E.D. Wis. 2002); *See also Groff*, 600 U.S. at 9 n.9
10 (“the Court later clarified that ‘Title VII does not demand mere neutrality with regard to the
11 religious practices’ but instead ‘gives them favored treatment’ in order to ensure religious persons’
12 full participation in the workforce.”) (quoting *Abercrombie & Fitch Stores, Inc.*, 575 U.S. 775).

13
14 Last year, the Supreme Court in *Kennedy v Bremerton School District.*, 142 S. Ct. 2407
15 (2022) clarified that *Lemon v. Kurtzman*, 403 U.S. 602 (1971) has been abrogated. *Kennedy*, 142
16 S. Ct. at 2427. In *Kennedy*, the Supreme Court explained that the Establishment Clause “must be
17 interpreted by ‘reference to historical practices and understandings,’” and that the Establishment
18 Clause and the Free Exercise Clause have “complimentary purposes, not warring ones.” *Id.* at
19 2428 (quoting *Town of Greece v. Galloway*, 572 U.S. 565, 576, 134 S. Ct. 1811 (2014) (plurality
20 opinion)). Under the Establishment Clause, the coercion test involves forcing someone to “make a
21 religious observance compulsory,” or to “engage in a formal religious exercise.” *Id.* at 2429.
22 Importantly, the query for the Court is not whether others may find the act offensive, but the
23 question is whether the act is tantamount to coercion. After all, “[o]ffense . . . does not equate to
24 coercion.” *Id.* at 2415 (quoting *Town of Greece*, 572 U. S., at 589, 134 S. Ct. 1811, 188 L. Ed. 2d
25

1 835). Thus, it is not the fact that one must observe or tolerate a religious observance one disagrees
2 with, but whether one is coerced into participation in the observance in question. Here, no such
3 facts have occurred as Defendants were not required to participate in Plaintiffs' religious beliefs;
4 rather, Defendants merely needed accommodate such observance.

5 Indeed, in this case, the coercive effect is on the Plaintiffs and other religious objectors, not
6 the Defendants. The religious objectors were given a Hobson's choice – either violate their
7 sincerely held religious belief or lose their jobs (or even career as for many Plaintiffs, PeaceHealth
8 holds a veritable monopoly on healthcare jobs in their region). The Plaintiffs are not asking, nor
9 do they have power to insist, that others join them in their religious observance of avoiding the
10 vaccine. Plaintiffs simply ask to observe their own conscience and to follow their sincerely held
11 religious beliefs—this, the law requires. Nothing in any of the Plaintiffs' vaccine exemption
12 requests hint at the idea that anyone should or must join them. Defendants' warning to the Court
13 to avoid Establishment Clause violations demonstrates their hostility and bias against Plaintiff-
14 employees' religious beliefs. Because PeaceHealth does not want to tolerate or is offended by
15 Plaintiffs' religious practice of rejecting these vaccines Defendants would have this Court reject
16 “the First Amendment’s double protection for religious expression” and equate private religious
17 expression with “coercing others to participate in it.” *Kennedy*, 142 S. Ct. at 2431.

20 7. *Defendants Admit to Government Actor Status.*

21 Plaintiffs alleged that Defendants are a government actor for the purposes of the
22 implementation of the challenged vaccine mandate policy. First Amendment Compl., ¶ 195. In
23 their supplemental brief, Defendants admit to government actor status, noting that a failure to
24 adhere to the CMS mandate would amount to “violat[ing] legal requirements of the Omnibus
25 COVID-19 Health Care Staff Vaccination mandate.” Def. Supp. Brief, at 9-10. Defendants then

1 noted that, the CMS mandate provided that “providers and suppliers that are cited for
2 noncompliance may be subject to enforcement remedies imposed by CMS depending on the level
3 of noncompliance and the remedies available under Federal law” and that “Such penalties would
4 have posed the risk of substantial economic costs that themselves constitute an undue hardship.”
5 *Id.* Regardless of potential hardship, Defendants admit that their avoidance of accommodating
6 religious objectors was dictated by the government, despite rules facially allowing for
7 accommodations. In addition to its stated policy of protecting the public, a quintessential
8 government role, Defendants now admit that the basis for denying accommodations was the
9 potential penalization for providing reasonable accommodations. This is more indication that
10 Defendants were working as government actors and should afford Plaintiffs an opportunity to do
11 further discovery on this claim.
12

13 8. *Plaintiffs Object to Defendants overlength brief.*

14 Plaintiffs object to Defendants overlength brief. The local rules have a word limit of 4200
15 words and Defendants brief is certified at 4,359 words. (LCR 7(e)). Plaintiffs request the court
16 strike the motion in its entirety or any portion thereof in excess of 4,200 words.
17

18 III. CONCLUSION

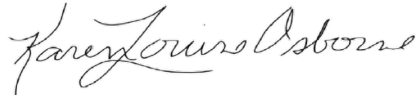
19 Accepting Plaintiffs allegations as true, the Court should deny the Defendants motion to
20 dismiss. The Defendants have failed to prove that there are not circumstances under which
21 Plaintiffs can prevail or that Plaintiffs have failed to plead all elements of their claim. Plaintiffs
22 dispute the central issues claimed by Defendants, (1) that Defendants used the correct standard
23 under *Groff*, or that Defendants could meet such a standard; (2) that Plaintiffs were dangerous to
24 patients, employees, and/or the community such that there very presence of unvaccinated
25 *employees* in the facility could not be tolerated requiring discipline of such employees; and/or (3)

1 that the law would not allow Defendants to accommodate Plaintiffs religious beliefs. Therefore,
2 the motion to dismiss should be denied.

3 DATED this 1st day of August 2023.

4 I certify that this memorandum contains 3,934, in compliance with the Local Civil Rules.

5 **SILENT MAJORITY FOUNDATION**

6 

7 Simon Peter Serrano, WSBA No. 54769
8 Karen L. Osborne, WSBA No.
9 5238 Outlet Dr.
10 Pasco, WA 99301
11 (509)567-7086
12 pete@smfjb.org
13 Counsel for Plaintiffs
14
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CERTIFICATE OF SERVICE

I hereby certify that on this 1st day of August 2023, I electronically filed the foregoing document with the Clerk of the United States District Court using the CM/ECF system which will send notification of such filing to all parties who are registered with the CM/ECF system.

DATED this 1st day of August 2023.

/s/Karen L. Osborne
Karen L. Osborne

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